



FSC.
**Awards
2024**

Awards Categories
and Criteria Guide

FSC. Awards 2024

WELCOME TO THE FINANCIAL SERVICES COUNCIL AWARDS 2024

We are delighted to announce that this year's awards will be presented at the FSC Awards 2024 Dinner on Wednesday 4 September 2024 at the Cordis, Auckland.

This year sees the return of the annual celebration recognising the outstanding achievements and contributions of individuals, teams and businesses in the financial services industry and showcases the positive impact made across the sector and New Zealand at large.

Last year, we introduced new categories to the FSC Awards to include spotlights on contributions to the community (open to FSC-member organisations as well as non-Member not for profits and charities), environmentally friendly practices, and organisations that embrace diversity and inclusion.

Submissions close on Sunday 30 June 2024. The finalists will be announced on the week commencing 22 July 2024.

The winners are decided by an independent panel of industry judges who review and assess each nomination individually.

This guide outlines each FSC Awards category and the criteria required for submission, and also includes tips for writing an award-winning submission.

Once again, we invite you to participate in this wonderful celebration of our industry. If you have any questions regarding the Awards, please contact the FSC team via events@fsc.org.nz.

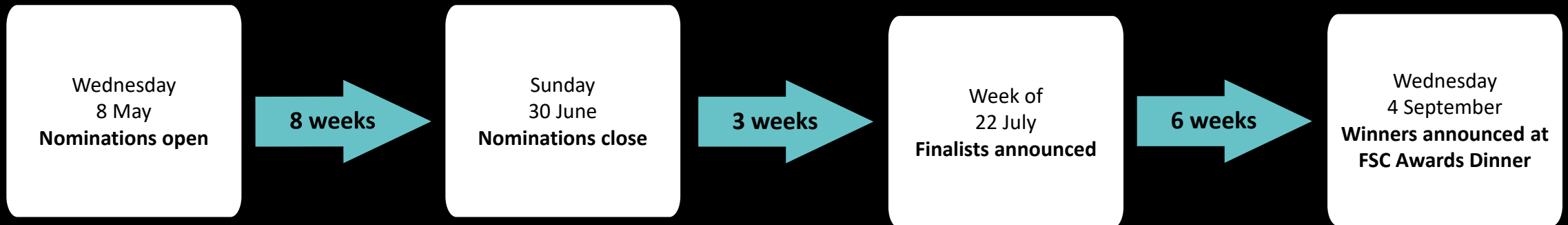
We look forward to receiving your submissions and seeing you at the FSC Awards 2024 Dinner.

And, of course, best of luck.

*The FSC24 Conference Committee
Financial Services Council*

FSC. Awards 2024

FSC AWARDS 2024 TIMELINE



17 weeks

FSC. Awards 2024

SUBMISSION GUIDELINES AND TIPS

Entering the annual Financial Services Council Awards is a great way to showcase outstanding achievements, gain recognition for successes and promote awareness of excellence within the industry. We appreciate the effort and time required to make a submission, (whether self-nominated or nominating another) so we have created these guidelines to help you through the process.

1. Eligibility to enter awards

- The company in which the product, service or individual works must be a member of the Financial Services Council in order to enter. To find out more about membership, please contact fsc@fsc.org.nz.
- Non-member not for profits, charities or community groups are also eligible to enter the Contribution to Community Award.
- Organisations sponsoring an award category are not eligible to enter their sponsored category.

2. Judging

- Judges are respected, senior professionals selected from across New Zealand. They volunteer their time to participate in the judging process. Judges are bound by confidentiality and will remove themselves from the process in the event of any potential conflict of interest.
- Each judge will independently read, review and mark every submission, and will then submit these marking sheets and scores to the Financial Services Council. These scores are then collated to establish a list of finalists.
- Judging criteria does not consider the size or market share of the nominating organisation.

3. Addressing the criteria

- Judges base their decisions on the information you provide in your submission, so make sure that you answer each part of each question thoroughly.
- Again, check the weighting of different criteria to determine which questions require the most effort.

4. Providing evidence

- Please avoid making vague or unsupported claims. There is no need to be concerned about the confidentiality of your information when providing evidence, as all judges sign confidentiality agreements and are excluded from reviewing or participating in categories in which they may have a conflict of interest.

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SUBMISSION GUIDELINES AND TIPS

5. Right not to award a category

- The Financial Services Council Awards celebrate excellence. The judging panel have the right not to award a category if they do not believe the submissions received meet this standard.
- Entrants for a category that will not be awarded shall be notified accordingly.

6. Right to revoke an award

- The presiding judge has the right to revoke an award made to an individual or organisation should that individual or organisation act in a manner that brings the intention of the award into disrepute.

7. Varying deadline

- In exceptional circumstances, the deadline for submission may be extended by a maximum of three working days.
- A request for an extension must include an explanation as to why it is being sought and must be made in writing to events@fsc.org.nz.
- Please allow one working day for a written response, which will include any conditions associated with the change in deadline.

8. Submitting

- Submissions can be made via the online form at www.fsc.org.nz/events/conference-2024-awards

9. Notification of finalists

- Announcement of finalists will be made via online communications and media releases the week commencing 15 July 2024.

10. Help and further information

- If you need any help at all or have any questions about the criteria or the process, feel free to contact the Financial Services Council at 09 985 5762 or via email events@fsc.org.nz.
- No question is a silly question. Asking us may help you to improve your submission, and we're always here to help.

FSC. Awards 2024

**EMERGING
TRAILBLAZER**

**WORKPLACE
SAVINGS**

**TEAM
OF THE
YEAR**

**CONTRIBUTION
TO COMMUNITY**

**EXCELLENCE
IN
GOVERNANCE**

**EXCELLENCE
IN WELLBEING
& INCLUSION**

**EXCELLENCE IN
SUSTAINABILITY
PRACTICES**

**CHAIR'S
AWARD FOR
SERVICES
TO THE
INDUSTRY**

EMERGING TRAILBLAZER AWARD

The Emerging Trailblazer Award recognises promising future leaders in the sector who have demonstrated outstanding commitment, achievement, and passion in the New Zealand financial services industry in the last 18 months.

Criteria

- The nomination must be supported by the individual's manager.
- This award can be self-nominated or nominated by a third party.
- Open to employees of Financial Services Council member organisations only.
- Nominations must be 1,750 words or less.
- Nominations must be submitted through the online form.

[Access online form here](#)

1. Provide a brief career synopsis. Include an overview of any formal qualifications and professional development in the last 3 years, the age at which the nominated person first joined the industry, what attracted them to it and outline the roles they have held. (Weighting: 15%)
2. Describe why you believe the nominated person is passionate about working in the New Zealand Financial Services industry. (Weighting: 10%)
3. Provide an overview of what the nominated person's top achievement in the 2023/24 financial year and describe why. Include data or evidence to support this. (Weighting: 20%)
4. Provide evidence of the nominee's contribution to New Zealand's Financial Services Industry. Examples may include: committee participation, writing industry papers, contribution to publications and speaking at conferences, in community groups or to schools. (Weighting: 25%)
5. Outline the nominee's career or industry goals and how they plan to achieve major milestones. (Weighting: 10%)
6. Describe why winning this award is important to the nominee. (Weighting: 10%)
7. Evidence of tangible growth over the previous 12 months. For example: internal promotions, external feedback, leadership roles, etc. (Weighting: 5%)
8. Evidence of words and actions aligned with the [FSC Code of Conduct](#). (Weighting: 5%)

WORKPLACE SAVINGS AWARD

The Workplace Savings Award recognises excellence through an outstanding contribution to the New Zealand workplace savings community.

Criteria

- The nominated individual or organisation must be a member of the Financial Services Council New Zealand.
- This award can be self-nominated or nominated by a third party.
- Nominations must be 1,750 words or less.
- Nominations must be submitted through the online form.

[Access online form here](#)

1. Provide an overview of the contribution. (Weighting: 10%)
2. How did the contribution set out to improve the workplace savings community? (Weighting: 20%)
3. Show how the impact of the contribution has made a positive change to attitudes, behaviours, or customer service. Include success measures and qualitative evidence. (Weighting: 65%)
4. Evidence of words and actions aligned with the [FSC Code of Conduct](#). (Weighting: 5%)

TEAM OF THE YEAR AWARD

The Team of the Year Award recognises a team that works inclusively and collaboratively to deliver success within their organisation and the wider New Zealand financial services industry.

Criteria

- This award is open to any team operating in the financial services industry in New Zealand. This can be, for example, a Claims and Underwriting Team, Operational Teams, Marketing and Communication Teams.
- The nominated team must be a member of the Financial Services Council of New Zealand.
- This award can be self-nominated or nominated by a third party.
- Nominations must be 1,750 words or less.
- Nominations must be submitted through the online form.

[Access online form here](#)

1. Provide an outline of the nominated team, including who they are and a description of the team's role within the organisation. (Weighting: 5%)
2. Demonstrate examples of how teamwork has led to the success and consistent high levels of customer care and service. (Weighting: 25%)
3. How does the team work towards the common goal of their company strategy, policies and performance? (Weighting: 15%)
4. How does the team deliver over and above expectations? Include targets met or achievements made. (Weighting: 10%)
5. How has the team contributed to making the lives of New Zealanders better? (Weighting: 40%)
6. Evidence of words and actions aligned with the [FSC Code of Conduct](#). (Weighting: 5%)

CONTRIBUTION TO COMMUNITY AWARD

The Contribution to Community Award celebrates an initiative, programme or campaign that has had an outstanding impact on the financial wellbeing of New Zealanders and the community.

Criteria

- Open to non-member not-for-profit charities or community groups and FSC-member organisations.
- This award is for an FSC-member organisation, or not-for-profit group that have demonstrated excellence through an outstanding contribution to their community. This can be, for example, addressing industry social issues such as diversity and inclusion, financial capability or education initiatives, community or regional initiatives, retirement and savings adequacy or under-insurance. The initiative or programme must have been running for at least 12 months.
- This award can be self-nominated or nominated by a third party.
- Nominations must be 1,750 words or less.
- Nominations must be submitted through the online form.

[Access online form here](#)

1. Provide an outline of the community initiative, programme or campaign. Include why it was created, the length of time the initiative has been running and any third parties or partners involved. (Weighting: 15%)
2. How do you measure success of the community initiative and how has the initiative impacted success measurements? Provide evidence of actual results from activities including positive impact on community. (Weighting: 50%)
3. Supply a quote or supporting document from a participant/ participants that have benefitted from the campaign, programme or initiative. (Weighting: 10%)
4. Describe why winning this award is important to the organisation or group. (Weighting: 10%)
5. Evidence of words and actions aligned with the FSC vision of building the financial confidence of New Zealanders. (Weighting: 15%)

EXCELLENCE IN GOVERNANCE AWARD

The Excellence in Governance Award recognises organisations that have gone above and beyond to practice and showcase the value of good governance in the financial services industry of New Zealand.

Criteria

- The nominated individual or organisation must be a member of the Financial Services Council of New Zealand.
- This award can be self-nominated or nominated by a third party.
- Nominations must be 1,750 words or less.
- Nominations must be submitted through the online form.

[Access online form here](#)

1. List the organisation's values and demonstrate how the organisation has supported these through outstanding governance practices. (Weighting 25%)
2. List the key achievements the organisation have made and demonstrate how good governance has driven these achievements for the organisation. (Weighting 30%)
3. Give examples of how the organisation has influenced its employees or stakeholders to practice good governance. (Weighting: 30%)
4. Describe why winning this award is important to the nominated organisation. (Weighting: 10%)
5. Evidence of words and actions aligned with the [FSC Code of Conduct](#). (Weighting: 5%)

EXCELLENCE IN WELLBEING AND INCLUSION AWARD

The Excellence in Wellbeing and Inclusion Award recognises an organisation that best promotes wellbeing, diversity and inclusion within their workforce.

Criteria

- This award is open to providers, advisers and companies operating in the financial services industry in New Zealand.
- The nominated organisation must be a member of the Financial Services Council of New Zealand.
- This award can be self-nominated or nominated by a third party.
- Nominations must be 1,750 words or less.
- Nominations must be submitted through the online form.

[Access online form here](#)

1. Provide an overview of the organisation's strategy, and the innovative approaches or initiatives that showcase the organisation's commitment to the wellbeing and inclusion of its workforce. (Weighting: 20%)
2. How is success of these initiatives measured and how have the initiatives impacted the success measurements? (Weighting: 15%)
3. How does the wellbeing and inclusion of staff enable business success? (Weighting: 20%)
4. How do the wellbeing and inclusion practices contribute to the organisation's talent development strategy? (Weighting: 20%)
5. What strategies are in place to manage and promote the recruitment and retention of a diverse workforce? (Weighting: 20%)
6. Evidence in words of actions aligned with the [FSC Code of Conduct](#). (Weighting: 5%)

EXCELLENCE IN SUSTAINABILITY PRACTICES AWARD

The Excellence in Sustainability Practices Award celebrates an organisation that has demonstrated a forward-thinking approach in integrating sustainability through internal processes or financial services to consumers with the goal to decrease their global footprint or environmental impact.

Criteria

- The judging panel are looking for organisations of any size that have implemented strategies, internal processes or through their services and/ or products to consumer with a goal to lower their environmental footprint. This could be through, for example, a recycling programme, subsidies, or offsetting carbon emissions through native reforestation projects.
- The nominated team must be a member of the Financial Services Council of New Zealand.
- This award can be self-nominated or nominated by a third party.
- Nominations must be 1,750 words or less.
- Nominations must be submitted through the online form.

[Access online form here](#)

1. Provide a brief outline of the organisation's goals to decrease their global footprint or environmental impact. (Weighting: 10%)
2. Give examples of things that have been done to make the business more environmentally sustainable, and how do they contribute to these goals? These can include internal processes, or products/services to consumers. (Weighting 40%)
3. How is progress measured? (Weighting: 10%)
4. How do the workforce, consumers and stakeholders contribute to efforts of lowering the environmental impact, and how does the organisation ensure everyone is working towards the same goals? (Weighting: 10%)
5. List key achievements the organisation have made in the last 18 months and demonstrate how the implemented practices have driven these achievements for the organisation. (Weighting: 25%)
6. Evidence of words and actions aligned with the [FSC Code of Conduct](#). (Weighting: 5%)

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CHAIR'S AWARD FOR SERVICE TO THE INDUSTRY

This Chair's Award for Service to the Industry recognises an individual who has significantly contributed to the advancement, promotion and improvement of the financial services industry in New Zealand over the course of their career.

Criteria

- Open to employees of Financial Services Council New Zealand member organisations.
- This award can be self-nominated or nominated by a third party.
- Nominations must be 1,750 words or less.
- Nominations must be submitted through the online form.

[Access online form here](#)

1. Provide a brief career synopsis. (Weighting: 10%)
2. Provide examples of outstanding leadership displayed throughout the individual's career, including major initiatives, improvements and successes in their business and the market. (Weighting: 30%)
3. Describe the individual's contribution to the development, advancement, promotion and improvement of the financial services industry. Examples may include: participation in committees, contribution to publications, white papers, conferences. (Weighting: 30%)
4. Describe the legacy they have left through their work in the industry. (Weighting: 25%)
5. Evidence of words and actions aligned with the [FSC Code of Conduct](#). (Weighting: 5%)



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We look forward to
your submissions.

**Financial Services
Council NZ**



Grow the financial
confidence and wellbeing
of New Zealanders

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 Financial Services Council New Zealand